



& WHARFEDALE VIEW

Wharfedale Lodge Conditions of Hire agreed to by you upon confirmation of your booking

Deposits and balance payments should be paid by our secure online payment system at www.wharfedalelodge.com using credit or debit card. Bank transfer's can be accepted or where a bank transfer is not available cheques may be accepted, please ask for details.

All deposits are non-refundable and the final balance and tidy-up-bond payment must be received 6 weeks prior to your visit. This balance payment is also non-refundable, unless we are at fault. You should consider your own insurance to cover any eventuality inc cancellation of booking.

Damages

Any and all breakages/damage to our property and its contents other than wear and tear will be charged for, initially taken from your security bond. Any amounts greater this will be taken directly from your original payment method. The owners reserve the right to determine the value of any breakages/damage caused by the Hirer, and also to levy excess charge at the rate of £35 per hour for all time spent resolving damages.

Booking/Lodge exit policy

A charge at the rate of £35 per hour, or part thereof will be taken from your security bond, if the property is not vacated in accordance with the following times according to booking terms :-

The Lodge and car-park to be vacated by 10.30am (12.00pm midday Sunday departures only)

Heating & hot water

Central Heating & hot water included in your hire fees are set to ensure the Lodge is warm and comfortable in accordance with government guidelines throughout the periods when you are likely to be present and active in the lodge according to the following schedule :-

Evening - 3.30pm till 11.30pm

Mornings - 6.30am till 10.15am

These times will vary slightly between winter and summer. Winter heating options will be offered at additional charge should you require the heating on all day.

It is a Condition of Hire that you leave the Lodge clean and tidy in accordance with the Tidy-up- agreement details provided with your booking. In principle - leave the Lodge in the condition you find it. Excessive cleanup costs will be deducted from your security bond.

We DO NOT provide any electric vehicle charging facilities. Your booking is strictly for the use of the accommodation only and domestic electricity for general internal use is provided to facilitate that use only. Your booking DOES NOT include the right to charge your vehicle from our electricity supply, either from a dedicated charge supply or from a standard 3 pin socket. Any vehicle found to be charging whilst at the Lodge or the View will be **charged at a minimum of £35 per vehicle per day.**



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All arrival times are STRICTLY 4.00pm unless otherwise agreed in writing.

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Hire of the Lodge is entirely at your own risk to you and your group members. We strictly **DO NOT** accept **any** responsibility for injuries to guests, or any loss or damage to vehicles or personal property whilst you are on the premises. All guests are responsible for their own actions and consequences whilst on the premises without exception.

The Lodge has a CCTV recording system installed externally and internal communal areas only for safety and insurance reasons.

We do not accept Party/Stag or Hen groups without written agreement in advance or young persons groups under 25 yrs without adult supervision. We reserve the right to increase the bond prior to arrival for such groups. Any such group found on site without advance agreement will be asked to leave.

Maximum number of persons present on the premises **at any time** must be no more than 20, this includes any visiting guests in the grounds.

No pets are allowed without prior agreement and if are found to be on-site without permission will be charged £35 per animal per stay deducted from your bond.

The Lodge is :- **STRICTLY NO SMOKING** without exception and **NO CANDLES** allowed inside the Lodge at any time, and no fires in the grounds - this is a **STRICT** condition of our insurance.

Tents/campers in the grounds are not allowed at any point, and if found will be asked to leave.



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TIDY-UP AGREEMENT & BREAKAGES BOND TERMS

The following schedule should be done before you leave and are part of your agreed hire Terms & Conditions.

Remove sheets, pillowcases and duvet covers from those beds that have been slept in. Place in the main entrance for collection.

- 1) Empty all rubbish/litter bins into large bin at top of drive, IMPORTANT separating glass and plastic into the additional recycling bin provided.
- 2) Remove all your litter from patio/garden areas
- 3) Wash, dry and replace all crockery/cutlery/grill pans etc.
- 4) Wipe food spills off and IN the cookers/grills/ovens/worktops/fridges
- 5) Return furniture where you found it
- 6) Remove your litter from bedrooms, including under beds & bins
- 7) Sweep & vacuum living room and under dining table. Wipe table clean
- 8) Vacuum all bedroom floors
- 9) Switch off all electrical appliances and turn off all lights
- 10) Clean the BBQ grill fully, brush ashes out & leave in condition found
- 11) Notify any damages/breakages straight away on 07719 200933 or email contact@wharfedalelodge.com

Your bond will be returned to you shortly after your visit if the above schedule in its entirety has been carried out. Failure to do so will result in deductions in your bond refund. By all parties adhering to these terms allows us to keep the cost of hire low.

The security bond is not a cleaning charge, nor does it replace your obligations to tidy the lodge after your visit.

WE RESERVE THE RIGHT TO MAKE EXTRA CHARGES FOR ANY BREAKAGES/ DAMAGE OTHER THAN WEAR AND TEAR WHILST THE LODGE IS WITHIN YOUR HIRE PERIOD.